

# The Football Association Safeguarding Children Best Practice Guidelines



Information for Those Against Whom a Complaint of Poor Practice or an Allegation of Abuse Has Been Made

Information Sheet 3

**TheFA.com**/FootballSafe

If you have been notified by The FA that there are reported causes for concern regarding your behaviour towards or with children or young people you may find the following contact details useful as a form of support and guidance.

#### **Both Parents Forever –**

**[www.ukselfhelp.info/bothparentsforever](http://www.ukselfhelp.info/bothparentsforever)**

Advice to parents, grandparents, children on rights following divorce, separation. Men in domestic violence situations/false allegations. Help in child abduction cases.

#### **Careline – [www.ukselfhelp.info/careline](http://www.ukselfhelp.info/careline)**

Confidential crisis telephone counselling service for children, young people and adults. Face-to-face service for adults.

#### **Child Line – [www.childline.org.uk](http://www.childline.org.uk)**

Free 24-hour national telephone Helpline for children 0800 1111

#### **Family Rights Group – [www.frg.org.uk](http://www.frg.org.uk)**

Assists families with children in care/residential accommodation/involved in safeguarding children procedures.

#### **Family Welfare Association (FWA) – [www.fwa.org.uk](http://www.fwa.org.uk)**

Counselling, welfare and legal advice. Offices in all areas of UK.

#### **Parentline Plus – [www.parentlineplus.org.uk](http://www.parentlineplus.org.uk)**

Support for families/step-families

#### **Self Harm Alliance – [www.selfharmalliance.org](http://www.selfharmalliance.org)**

National organisation offering support

#### **The FA/NSPCC Helpline**

**Tel: 0808 800 5000**

24-hour, free and confidential telephone Helpline that provides counselling, information and advice to anyone concerned about a child at risk of ill treatment or abuse.

- For those with a hearing difficulty, there is a text phone telephone number: 0800 056 0566
- Welsh Helpline: 0800 100 2524
- Asian Helpline operated by Asian counsellors in:
  - Gujarati – 0800 096 7714
  - Hindi – 0800 096 7716
  - Bengali/Sylehti – 0800 096 7715
  - Punjabi – 0800 096 7717
  - Urdu – 0800 096 7718
  - English – 0800 096 7719

At the time of publication, The Asian Helpline is open between 11am and 7pm, Monday to Friday, so please check the NSPCC website for up-to-date details (<http://www.nspcc.org.uk/helpandadvice>)

#### **The Samaritans – [www.samaritans.org.uk](http://www.samaritans.org.uk)**

Nationwide, non-religious, non-political, 24-hour confidential support.

#### **Self-Help – [www.self-help.org.uk](http://www.self-help.org.uk)**

The UK's free online specialised safeguarding children resource. A general list of 1,000 self-help organisations in the UK.

Much of the information regarding the support and self-help organisations has been sourced via the 10th Edition of Help. We would like to thank them for allowing us to share this information. Please note that additional contacts can be found on their website: [www.ukselfhelp.info](http://www.ukselfhelp.info)